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Reminder of our new contact details

We have now been in our new offices for a few weeks and we love them!

Our contact details are:

Phone: 1300 219 818 (unchanged)

Fax: 1300 484 639 (new)

Our new address is:

Postal: Mail Box 303, 63 Old Cleveland Road, Stones Corner Qld 4120

Business: 1007 Stanley Street East, East Brisbane Qld 4169

If you are in the area pop in and say hello.

May was our biggest month ever in terms of tax returns and Business Activity Statement completion, tax planning meetings, and establishment of new companies, trusts and superannuation funds. We will still be firing through June and look forward to tying up those pre 30 June loose ends soon.

I would like to personally thank those clients who have provided us feedback recently during our most challenging time and growth phase in our business. With some refinements in company processes, and also streamlining of the roles of each staff member in our team, we are striving to provide all clients a better greater level of service moving forward.

Congratulations to Alicia who has received two distinctions in her university exams and also been with us for 2 years this week as our longest serving employee.

'Til next time
Nathan

Client satisfaction research

As some of you are aware we have just undertaken some client satisfaction research. THANK YOU to everyone who took the time to answer questions – and a big thanks to [Research by Design](#) for undertaking the research for us.

We wanted to know what you think of the service we provide, and what areas you want us to improve so we can deliver a higher level of service to our clients. We were gratified to discover that most of you are satisfied with the overall delivery of accounting services.

Changes we have already started implementing in response to your feedback are:

- we have established KPI's around response times when you leave us phone messages and send emails. We will now aim to have all phone and email messages returned by any one of our team within 5 business hours. If particular staff are unavailable they will return your call or email as soon as they can.
- our time frames for completing and submitting tax returns are 2 weeks for individuals and 4 weeks for business – compared to an industry average of 6 weeks
- we have added an extra process to double check all tax returns and advice that goes out to minimise the chance of any errors and to maintain the high standards we strive for
- we are improving our proactive communication with our clients and will be writing to you all 2 times a year to provide updates on the services we provide and to update you with any changes to tax legislation
- we are implementing a series of workshops to provide basic advice on tax, financials needed for a business, superannuation and other finance topics.

If you did not participate in the research but would like to give us your feedback please contact us on 1300 219 818 or info@morrisaccounting.com.au.

30 June is looming...

It's nearly 30 June!! And we're excited! Well, we are accountants.

July is usually a fairly quiet time for us (and the tax office) as many people leave it until much later in the year to submit their tax. Get a head start on everyone else and send us your tax records as soon as you can so you get any refund owing as soon as possible.

Download the [tax checklist today!](#)

Create wealth and pay off your home loan

The great Australian dream is to own your own home. A great idea – BUT in the rush to pay off the mortgage, many of us are missing out on the chance to own other assets – assets that can produce an additional income and dramatically reduce the tax you pay year after year after year.

In reality, if your home is the only significant asset you have when you retire, you'll have a shelter over your head, but nothing that produces an income – unless you rent out the kid's rooms when they move out!

Real financial security requires assets that produce income. Not taking advantage of the equity in your property is a lost opportunity to create income and wealth.

Talk to us for information on using a debt recycling strategy that puts your assets to work for a better future while reducing your home loan debt.

We also recommend Helen Baker from [Infocus Money Management](#), ph 07 3123 6946 or email helen.baker@infocus.com.au.

What we do

The team at Morris Accounting works with a large cross section of clients on advisory issues such as business management, tax minimisation and business expansion planning. Morris Accounting also helps clients with business valuations, acquisitions and sales.

We have extensive experience in working with small and medium sized businesses in a range of industries including professional services, manufacturing, wholesaling, retailing, hospitality, and primary production.

Morris Accounting provides a wide range of services for our clients including:

- New business start-up
- reviewing and implementing tax effective structures for individuals and businesses
- establishment of self managed superannuation funds
- wealth creation through tax effective strategies such as negative gearing
- tax advice and tax return preparation
- business and management services to help our business clients to help them determine and prioritise their business needs

Morris Accounting – call us today so we can help your business grow. www.morrisaccounting.com.au
Phone: 1300 219 818
Fax: 1300 484 639 (New)
Email: info@morrisaccounting.com.au

Connect with Morris Accounting with:
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